

Ease of Use

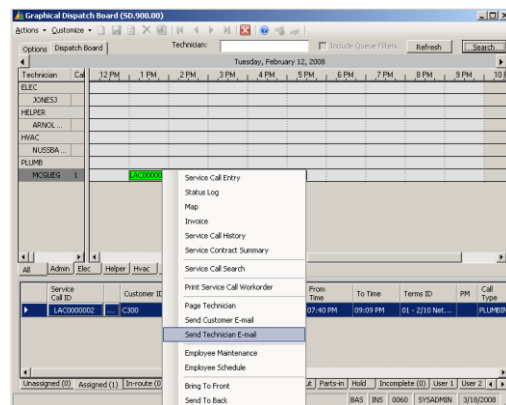
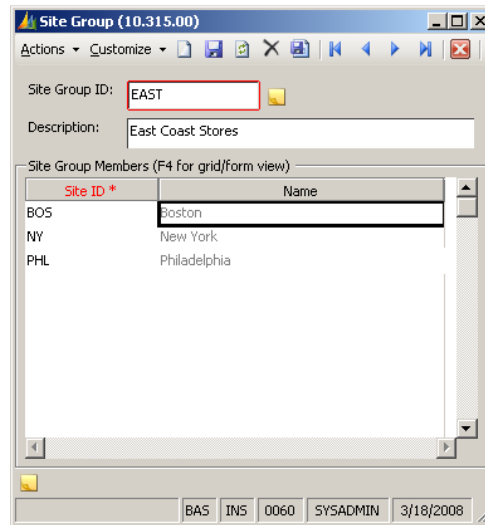
BENEFITS

- **Inspired by the people who use it**
Microsoft Dynamics Feature Pack features were built by people like you who work with the product everyday and know where you want to take your business software into the future. You asked for these enhancements and we delivered.
- **Tasks become increasingly easier**
With the Microsoft Dynamics SL Feature Pack, people can improve productivity for commonly-used tasks across the suite, including: Service tasks, Financial tasks, and overall usability.
- **Financials**
Prevent users from posting to previous periods or fiscal years.
- **Payroll**
Void previous period checks in current or past periods.
- **Service Series**
New Graphical Dispatch Board enhancements make tracking and dispatching services ever easier.
- **Inventory**
Group similar sites together to speed up the sales price updating process.
- **Overall usability**
Sort and select the information displayed in any search/query screen to find the record or information you need.

Microsoft Dynamics® SL

Enhancements in the Feature Pack will facilitate tasks becoming ever easier to accomplish with Microsoft Dynamics SL.

Create Site Groups to speed up the sales price upgrade process.



The Graphical Dispatch Board provides new emailing, searching and viewing options to enhance the dispatching process.

FEATURES

Hard Close - Lock down prior period and fiscal year posting

BENEFITS

Remove the ability for users to post entries to previous periods or fiscal years by using the hard close functionality to lock down prior period and fiscal year posting.

Sorts based on column functionality

Query screens throughout Microsoft Dynamics SL provide people with a way to sort the data they are reviewing to get to the information they need quicker, with the sort based on column functionality.

Void payroll checks from different periods

In the Feature Pack, you can now void payroll checks from different periods in the current period, and then reissue a payroll check as needed.

Control access to business date

Security control access has been added to the business date screen. Now only people who have been granted update rights can change the business date. This ensures that entries in the system reflect the current business date.

Update multiple sales prices at once

Speed up the time spent updating sites' inventory pricing with the new Group Site ID screen. Sites can now be grouped together that have the same pricing structure. When it comes time to update sales prices, the Update sales order process can be processed using the new Group site ID.

A special pricing enhancement in Order Management provides the ability to update multiple Sales Prices at once by using Inventory Group Site ID functionality along with the Allow Discount by Site option checked in the Order Management setup screen.

Disallowing contracts with current activities to be canceled

A Service Series enhancement reduces the chance of accidental canceling of contracts by not allowing contracts with any current activities to be canceled.

Exclude inactive customers from search query

Speed up the time it takes to find and service customers with this new enhancement that removes customers from the look-up list that have been marked as inactive.

Usability improvements with the Graphical Dispatch Board

The Service Series dispatch experience is enhanced by providing tools that speed up your jobs with a variety of usability improvements with the Graphical Dispatch Board to increase dispatcher productivity. You will be able to search for service calls, see the custom information and email the technician and customer from one screen. Additionally, a new technician-specific tab helps dispatchers see what each technician will be working on that day.

Concurrent Invoice Processing enhancement

With the Concurrent Invoice Processing enhancement, you can accelerate the billing process by allowing more than one person to generate invoices at the same time.



This document is for information purposes only.

MICROSOFT MAKES NO WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, AS TO THE INFORMATION IN THIS DOCUMENT.

© 2008 Microsoft Corporation. All rights reserved.

Microsoft, The Microsoft Dynamics Logo, are either registered trademarks or trademarks of Microsoft Corporation or Microsoft Business Solutions ApS in the United States and/or other countries. Microsoft Business Solutions ApS is a subsidiary of Microsoft Corporation.

South Anna, Inc
PO Box 3568
Glen Allen, VA 23058-3568
804-316-9660
www.southanna.com

Microsoft